

**MAULES CREEK COAL MINE**  
**2019 Community Complaints Register**

Date received	Method	Category	Nature of Complaint	MCCM Response
5/02/2019	Phone	Noise	Complaint received from a Landholder regarding dust on the 27 March 2019.	Monitoring results and operational details reviewed. Response provided to complainant.
19/03/2019	Email	Cultural Heritage	Complaint received from a Community member regarding cultural heritage engagement on the 19 March 2019.	Field work engagement reviewed against Project Approval requirements
27/03/2019	Phone	Dust	Complaint received from a Landholder regarding dust on the 27 March 2019.	Monitoring results and operational details reviewed.
21/05/2019	Phone	Traffic	Complaint received from a Landholder regarding traffic on the 21 May 2019.	Site vehicle data reviewed and response provided to the complainant.
28/06/2019	Email	Blast	Complaint received from a Landholder regarding a blast on the 28 June 2019.	Monitoring results and operational details reviewed. Response provided to complainant and regulatory agency.