



**Tarrawonga Coal Pty Ltd – Tarrawonga Coal Mine**  
**2018 Complaints Register (updated Jan 2019)**

#	Method	Date/Time of Complaint	Nature of Complaint	Action Taken/ Investigation	Status/ Date
1	Email from EPA received on 04/04/18	19/04/2018 Break day time	Anonymous complaint via the EPA regarding air quality between 7:15am and 8:00am.	A review of meteorological conditions, Dust monitoring units, site cameras and operations confirmed that the impacts were not a result of TCM operations. Water cart were operating and about 3.23ML of water was used for dust suppression on that day. The TEOM unit recorded PM10 24hr average of 35.7µg/m3. No dust alarm was triggered.	Response provided to the EPA on 13/04/2018