



Sunnyside Coal Mine
2018 Complaints Register

#	Method	Date/Time of Complaint	Nature of Complaint	Investigation	Action Taken / Follow-up
1	In person at Whitehaven Coal Office	29/01/2018 1:15pm	Complaint from a neighbouring property to the Sunnyside Coal Mine (SCM) in regards to a 'metallic' taste in a rain water tank. Complainant has checked the tank for any foreign matter but did not find anything.	The matter was referred to the site Environmental Officer, who contacted the complainant to gain permission for testing of the tank water. Analytical testing has been scheduled, with samples due to be collected on Monday 12 th February 2018.	Further details will be provided upon receipt of the water sample results.