



Rocglen Coal Mine
2018 Complaints Register

| Method | Date/Time of Complaint | Nature of Complaint | Investigation | Action Taken/Follow Up |
|-------------------------------|-------------------------------|---|--|--|
| Phone call to complaints line | 26/04/18 1:15pm | Alleged that a worker from RCM threw rubbish out their car window onto Wean Rd. | Follow up based on information provided. | 26/4/18 - Spoke to operators at pre-start night shift. 27/4/18 - OCE spoke to operators at pre-start day shift. |