MAULES CREEK COAL MINE
ENVIRONMENTAL MANAGEMENT STRATEGY

<table>
<thead>
<tr>
<th>Edition</th>
<th>Rev.</th>
<th>Comments</th>
<th>Author</th>
<th>Authorised By</th>
<th>Date</th>
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<td>1</td>
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<td>Preliminary Draft</td>
<td>Hansen Bailey</td>
<td>MCCM</td>
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<td>Draft Issue to DPI</td>
<td>Whitehaven</td>
<td>Daniel Martin</td>
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<td>Craig Simmons</td>
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<td>Whitehaven</td>
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1.0 INTRODUCTION

Maules Creek Coal Pty Ltd (MCC) is required to prepare an Environmental Management Strategy (EMS) for the Maules Creek Coal Mine (MCCM) in accordance with Project Approval PA 10_0138 (the approval) Schedule 5, Condition 1 and the appended Statement of Commitments Reference 8. The Project involves the development of a 21 year open cut coal mining operation and associated infrastructure.

1.1 Background

The ownership of the Maules Creek Coal Mine (MCCM) currently lies with the Maules Creek Coal Joint Venture (MCJV), which is 75 percent (%) owned by Aston Coal 2 Pty Limited (a company 100% owned by Whitehaven Coal (WHC)), 15% owned by Itochu Coal Resources Australia Maules Creek Pty Ltd (ICRA MC) and 10% owned by J-Power Australia (J-Power). The MCCM is managed by Maules Creek Coal Pty Ltd (MCC) (a wholly owned subsidiary of Whitehaven) on behalf of the MCJV.

The MCCM is an open-cut coal mine on the north-west slopes and plains of New South Wales (NSW) in the Gunnedah Coal basin. It is located approximately 20 km north-east of Boggabri within the Narrabri Local Government Area (LGA).

1.2 Project Description

MCC submitted a Project Application to the NSW Department of Planning and Environment (DP&E) (formerly Department of Planning (DoP)) in August 2010 for a new Project Approval under Part 3A of the Environmental Planning and Assessment Act 1979 (EP&A Act) to enable the construction and operation of the MCCM. The application was supported by an Environmental Assessment (EA). The approval was granted on 23 October 2012 by the Planning Assessment Commission under delegation of the Minister for Planning and Infrastructure. The Project involved the construction and operation of an open cut coal mine, with the recovery of up to 13 Mtpa Run of Mine (ROM) coal for a period of 21 years. Key aspects of the MCCM are illustrated in Figure 1 and include:

- Open cut mining operation extracting up to 13 Mtpa ROM coal to the Templemore Seam;
- Open cut mining fleet including excavator / shovels and fleet of haul trucks, dozers, graders and water carts utilising up to 470 permanent employees;
- Coal Handling and Preparation Plant (CHPP) with a throughput capacity of 13 Mtpa ROM coal;
- Tailings Drying Area;
- Rail spur, rail loop, associated load out facility and connection to the Werris Creek to Mungindi Railway Line;
- Water Management infrastructure including a water pipeline, pumping station and associated infrastructure for access to water from the Namoi River;
- Supporting power and communications infrastructure;
- Explosive magazine and storage areas;
- Mine Access Road; and
- Administration, workshop and related facilities.
Figure 1
MCCM Project Layout
1.3 EMS Key Objectives

This Environmental Management Strategy (EMS) has been developed to provide a framework for environmental management at MCCM and facilitate compliance with the conditions and commitments outlined in the Maules Creek Coal Project Environmental Assessment (the EA) and PA 10_0138, Schedule 5, Condition1. The objectives of the EMS are to:

- Prevent and/or minimise environmental impacts that may result from the operation or rehabilitation of the MCCM;
- Ensure compliance with any relevant regulatory requirements and relevant management measures and commitments outlined in the EA;
- Facilitate compliance with the approval, supporting EA and other relevant environmental licences or permits;
- Develop an overarching framework for environmental management including the implementation, maintenance and management of any MCCM management plans, procedures, forms and registers;
- Establish roles, responsibilities and authorities for personnel;
- Guide development of a work culture that recognises environmental awareness as an integral part of planning and day-to-day activities;
- Establish a system for the internal review and implementation of EMP’s and procedures to ensure continuous improvement; and
- Ensure activities are undertaken in accordance with the EMS.
2.0 STATUTORY REQUIREMENTS

This EMS has been prepared to fulfil the requirements of relevant legislation, approval conditions, Environment Protection Licence (EPL) conditions, EA commitments, relevant standards and guidelines.

2.1 Project Approval Conditions

Schedule 5, Condition 1 of the approval describes the various components required for the EMS. These are reproduced in Table 1.

### Table 1

<table>
<thead>
<tr>
<th>Requirement</th>
<th>EMS Reference</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Schedule 5 – Environmental Management, Reporting and Auditing</strong></td>
<td></td>
</tr>
<tr>
<td>1. The Proponent shall prepare and implement an Environmental Management Strategy for the project to the satisfaction of the Director-General. The strategy must:</td>
<td>This document</td>
</tr>
<tr>
<td>a) Be submitted to the Director-General for approval prior to the commencement of construction;</td>
<td>Previous version of this document</td>
</tr>
<tr>
<td>b) Provide the strategic framework for environmental management of the project;</td>
<td>Section 3.0</td>
</tr>
<tr>
<td>c) Identify the statutory approvals that apply to the project;</td>
<td>Section 2.4</td>
</tr>
<tr>
<td>d) Describe the role, responsibility, authority and accountability of all key personnel involved in the environmental management of the project;</td>
<td>Section 4.2</td>
</tr>
<tr>
<td>e) Describe the procedures that would be implemented to:</td>
<td>Section 4.0</td>
</tr>
<tr>
<td>- Keep the local community and relevant agencies informed about the operation and environmental performance of the project;</td>
<td>Section 4.4.2</td>
</tr>
<tr>
<td>- Receive, handle, respond to, and record complaints;</td>
<td>Section 4.4.2,</td>
</tr>
<tr>
<td>- Resolve any disputes that may arise during the course of the project;</td>
<td>Section 4.4.3</td>
</tr>
<tr>
<td>- Respond to any non-compliance;</td>
<td>Section 5.3</td>
</tr>
<tr>
<td>- Respond to emergencies; and</td>
<td>Section 5.4</td>
</tr>
<tr>
<td>f) Include:</td>
<td></td>
</tr>
<tr>
<td>- Copies of any strategies, plans and programs approved under the conditions of this consent; and</td>
<td>Section 3.3</td>
</tr>
<tr>
<td>- A clear plan depicting all the monitoring to be carried out in relation to the project.</td>
<td>Section 5.0</td>
</tr>
</tbody>
</table>
2.2 Relevant Legislation

The key legislation relevant to the activities described in the approval and its supporting document include the following Acts and their respective regulations:

- *Environmental Planning and Assessment Act 1979*;
- *Environmental Protection and Biodiversity Conservation Act 1999 (Commonwealth)*;
- *Mining Act 1992*;
- *Explosives Act 2003*;
- *Work Health and Safety (Mines and Petroleum Sites) Act 2013*;
- *National Parks and Wildlife Act 1974*;
- *Water Act 1912*;
- *Water Management Act 2000*;
- *Fisheries Management Act 1994*;
- *Roads Act 1993*;
- *Local Government Act 1993*;
- *Contaminated Land Management Act 1997*;
- *Soil Conservation Act 1938*;
- *Threatened Species Conservation Act 1995*; and

2.3 Policies Guidelines and Australian Standards

The applicable policies, guidelines and Australian Standards, which further prescribe the statutory requirements to be integrated into the MCCM Environmental Management System, are detailed in the relevant Management Plans and Procedures.

2.4 Approvals, Licences, Permits and Leases

All activities at the MCCM will be undertaken in accordance with the relevant approvals, licences, permits and leases (see Table 2).

<table>
<thead>
<tr>
<th>Approval</th>
<th>Reference</th>
<th>Validity Dates</th>
</tr>
</thead>
<tbody>
<tr>
<td>Project Approval</td>
<td>PA 10_0138</td>
<td>23 October 2012 to December 2034</td>
</tr>
<tr>
<td>Project Approval Modification</td>
<td>PA 10_0138 (MOD1)</td>
<td>Granted on 25 July 2013</td>
</tr>
<tr>
<td>Project Approval Modification</td>
<td>PA 10_0138 (MOD2)</td>
<td>Granted on 10 March 2014</td>
</tr>
<tr>
<td>Project Approval Modification</td>
<td>PA 10_0138 (MOD 3)</td>
<td>Granted 13 January 2017</td>
</tr>
<tr>
<td>Approval</td>
<td>Reference</td>
<td>Validity Dates</td>
</tr>
<tr>
<td>--------------------------------------</td>
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<td>----------------------------------------------------</td>
</tr>
<tr>
<td>Project Approval Modification</td>
<td>PA 10_0138 (MOD 4)</td>
<td>Pending approval 2018</td>
</tr>
<tr>
<td>Coal Lease</td>
<td>CL 375</td>
<td>4 June 1991 to 4 June 2033</td>
</tr>
<tr>
<td>Authorisation</td>
<td>A 346</td>
<td>Renewed 2016, expires November 2021</td>
</tr>
<tr>
<td>Mining Lease</td>
<td>ML 1719</td>
<td>Granted 11 November 2015 to 11 November 2036</td>
</tr>
<tr>
<td>Mining Lease</td>
<td>ML 1701</td>
<td>Granted 9 October 2014 to 9 October 2035</td>
</tr>
<tr>
<td>Exploration Lease</td>
<td>EL 8072</td>
<td>Expires 12 March 2018</td>
</tr>
<tr>
<td>Mining Operations Plan Amendment B</td>
<td>MOP 2016-2018</td>
<td>December 2017 to December 2018</td>
</tr>
<tr>
<td>Surface Water Licence</td>
<td>90SL101060</td>
<td>Renewed November 2015</td>
</tr>
<tr>
<td>Water Supply Works Approval</td>
<td>90WA801901 DWE Ref no: 90AL801900</td>
<td>1 July 2004 to 30 June 2027</td>
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<tr>
<td>Forest Corporation NSW Compensation</td>
<td>N/A</td>
<td>From March 2014 and subsequently updated.</td>
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<tr>
<td>Bore Licence</td>
<td>90WA809078</td>
<td>Commencement 1 November 2006</td>
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<td>Bore Licence</td>
<td>90WA809079</td>
<td>Commencement 1 November 2006</td>
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<tr>
<td>Bore Licence</td>
<td>90WA809300</td>
<td>Commencement 1 November 2006</td>
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<td>Bore Licence</td>
<td>90WA809127</td>
<td>Commencement 1 November 2006</td>
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<td>Bore Licences</td>
<td>90BL255779</td>
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<td>90BL255780</td>
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<td>90BL255790</td>
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<tr>
<td>Water Access Licence</td>
<td>WAL12811</td>
<td>Transferred to Aston 16 November 2010 Tenure continuing.</td>
</tr>
<tr>
<td>Water Access Licence</td>
<td>WAL29467</td>
<td>Tenure continuing</td>
</tr>
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### Approval | Reference | Validity Dates
---|---|---
Water Access Licence | WAL 36641 | Perpetuity
Water Access Licence | WAL 12491 | Granted 1 November 2006 – 31 October 2019
Water Access Licence | WAL 12480 | Granted 1 November 2006 – 31 October 2019
Water Access Licence | WAL 12645 | Granted 1 November 2006 – 31 October 2019
Environment Protection Licence | EPL 20221 | Issued 2 May 2013

*Note: List of MCC approvals current at the time of revision.*

## 3.0 MCCM ENVIRONMENTAL MANAGEMENT SYSTEM

### 3.1 Environmental Management Structure

The MCCM Environmental Management System includes various site specific Management Plans, procedures, forms and registers (see Figure 2). The various documents have been developed to ensure MCCM related activities are undertaken in a manner that minimises potential harm to the environment.

The EMS functions as a strategic framework within the Environmental Management System to outline the relevant statutory requirements and facilitate the implementation, maintenance and management of any MCC environmental documentation.

Each Management Plan outlines the operational controls to be implemented to facilitate compliance with the relevant regulatory requirements and statutory approvals. Procedures, forms and registers have been developed to assist with the implementation and recording of onsite activities. All documents relating to the MCC Environmental Management System are available on either the WHC website or the internal server for ease of access and use by MCCM personnel.

These documents will continue to be reviewed, revised or developed as necessary.
3.2 WHC Health, Safety and Environmental Policy

Maules Creek Coal operates under Whitehaven’s Health Safety and Environment Policy (Policy) which sets out the company’s aims and values and is applicable to all employees and contractors. The Policy (Appendix A) has been endorsed by the Managing Director and CEO and is a commitment from top management to all of Whitehaven’s employees.

3.3 EMS Documentation

A Register of EMS Documentation including: Management Plans, procedures, forms and registers will be maintained. MCC has prepared a number of Management Plans to assist in the operation of the MCCM in accordance with the relevant regulatory requirements and statutory approvals. These are in various stages of development and review. Table 3 lists the various management plans required under the conditions of the approval.

Table 3
Management Plans and Protocols required under PA 10_0138 and EPL20221

<table>
<thead>
<tr>
<th>PA 10_0138 Requirement</th>
<th>Plan / Program</th>
</tr>
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<tbody>
<tr>
<td>Schedule 3, Condition 16</td>
<td>Noise Management Plan</td>
</tr>
<tr>
<td>Schedule 3, Condition 25</td>
<td>Blast Management Plan</td>
</tr>
<tr>
<td>PA 10_0138 Requirement</td>
<td>Plan / Program</td>
</tr>
<tr>
<td>------------------------</td>
<td>----------------</td>
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<tr>
<td>Schedule 3, Condition 34</td>
<td>Air Quality and Greenhouse Gas Management Plan</td>
</tr>
<tr>
<td>Schedule 3, Condition 40</td>
<td>Water Management Plan</td>
</tr>
<tr>
<td>Schedule 3, Condition 41</td>
<td>Leard Forest Mining Precinct Regional Biodiversity Strategy</td>
</tr>
<tr>
<td>Schedule 3, Condition 45</td>
<td>Biodiversity Offset Strategy</td>
</tr>
<tr>
<td>Schedule 3, Condition 52</td>
<td>Biodiversity Management Plan</td>
</tr>
<tr>
<td>Schedule 3, Condition 57</td>
<td>Aboriginal Heritage Conservation Strategy</td>
</tr>
<tr>
<td>Schedule 3, Condition 58</td>
<td>Heritage Management Plan (Aboriginal Archaeology and Cultural Heritage Management Plan)</td>
</tr>
<tr>
<td>Schedule 3, Condition 64</td>
<td>Traffic Management Plan</td>
</tr>
<tr>
<td>Schedule 3, Condition 73</td>
<td>Rehabilitation Management Plan (as part of the MOP)</td>
</tr>
<tr>
<td>Schedule 3, Condition 77</td>
<td>Construction Workforce Accommodation Plan</td>
</tr>
<tr>
<td>Schedule 3, Condition 78</td>
<td>Social Impact Management Plan</td>
</tr>
<tr>
<td>Schedule 5, Condition 1</td>
<td>Environmental Management Strategy</td>
</tr>
<tr>
<td>EPL 20221 Condition O4.2</td>
<td>Pollution Incident Response Management Plan</td>
</tr>
<tr>
<td>Schedule 3 Condition 6</td>
<td>Out of Hours Work Protocol*</td>
</tr>
<tr>
<td>Schedule 3 Condition 39</td>
<td>Soil Management Protocol</td>
</tr>
</tbody>
</table>

* Note: Out of Hours Work Protocol is no longer relevant as this was associated with the construction activities.
4.0 IMPLEMENTATION AND OPERATION

4.1 Risk Management

The MCC and associated activities utilise a risk based approach to minimise the potential impacts on the environment. A register of impacts will be held. Environmental improvement objectives are also included within the Annual Review that is reported on annual basis. The effective management of these hazards will reduce the potential for environmental harm to occur. To manage the environmental impacts of its activities, environmental hazards must be recognised and appropriately controlled. Management plans and procedures have been implemented in order to manage the higher level risks associated with the MCC. The Whitehaven Coal Risk Matrix is utilised together with inspections as specified in various management plans.

4.2 Roles and Responsibility

All mine employees, contractors and visitors on the site have an overall site based responsibility to conduct all activities in compliance with the applicable laws, regulations, licences and approvals detailed in Section 2.0.

Table 4 below outlines the roles and responsibilities for all site personnel, with an overview of the MCCM organisational structure included as Figure 3.

<table>
<thead>
<tr>
<th>Role</th>
<th>Responsibility</th>
</tr>
</thead>
<tbody>
<tr>
<td>General Manager</td>
<td>• Accountable for the environmental performance of all activities associated with the MCCM.</td>
</tr>
<tr>
<td></td>
<td>• Ensure adequate people and resources are allocated to enable this EMS to be effectively implemented.</td>
</tr>
<tr>
<td></td>
<td>• Responsible for reinforcing the leadership and commitment to implementing the Environmental Policy and promoting continual environmental improvement at MCCM.</td>
</tr>
<tr>
<td></td>
<td>• Responsible for reinforcing the leadership and commitment by being actively involved in the review of the Environmental Policy and promoting continual environmental improvement in the operations.</td>
</tr>
<tr>
<td>WHC Group Environmental Manager</td>
<td>• Provide support and guidance to the MCCM Environmental Team as required.</td>
</tr>
<tr>
<td></td>
<td>• In consultation with the General Manager and Environmental Team, liaise with relevant government authorities.</td>
</tr>
<tr>
<td>Mine Manager / CHPP Manager</td>
<td>• Bring to the attention of the Environmental Superintendent all Environmental Incidents or Complaints as soon as practicable.</td>
</tr>
<tr>
<td></td>
<td>• Maintain an awareness of environmental issues and report any possible non conformances to the Environmental Superintendent.</td>
</tr>
<tr>
<td></td>
<td>• Responsible for reinforcing the leadership and commitment to implementing the Environmental Policy and promoting continual environmental improvement at MCCM.</td>
</tr>
<tr>
<td></td>
<td>• With assistance from the Environmental Supervisor, investigate any environmental incidents with the potential to cause material environmental harm.</td>
</tr>
<tr>
<td>Role</td>
<td>Responsibility</td>
</tr>
<tr>
<td>------</td>
<td>----------------</td>
</tr>
</tbody>
</table>
| **Superintendents** | • Coordination of corrective and preventative actions associated with any environmental incidents with assistance from the Environmental Superintendent.  
• Ensuring all operations are undertaken in accordance with relevant environmental legislation and approvals applicable.  
• Bring to the attention of the Environmental Team and/or Manager all Environmental Incidents or Complaints as soon as practicable.  
• Superintendents are accountable for ensuring activities within their respective work areas are undertaken in accordance with the Environmental Management System, statutory approvals and relevant legislation.  
• With assistance from the Environmental Supervisor, investigate any environmental incidents with the potential to cause material environmental harm.  
• Coordination of corrective and preventative actions associated with any environmental incidents with assistance from the Environmental Superintendent  
• Communicate and provide details of environmental issues to all personnel and contractors as required. |
| **Environmental Superintendent & External Affairs Superintendent** | • Implement, maintain and manage this EMS  
• Monitor environmental performance at MCCM;  
• Assist Managers and Superintendents in ensuring operations are undertaken in accordance with relevant environmental legislation and approvals;  
• Ensure any incidents and community complaints are recorded, handled and responded to in accordance with this EMS;  
• Co-ordinate the implementation review and revision of any management plans, procedures, forms and registers included in the MCCM Environmental Management System;  
• Assist and advice the General Manager and Managers in reinforcing the leadership and commitment to implementing the Environmental Policy and promoting continual environmental improvement at MCCM.  
• Communicate and provide details of environmental issues to Managers, Supervisors, all personnel and contractors as required.  
• Reporting prescribed by PA 10_0138 and EPL 20221.  
• Advise on appropriate risk ranking and assist in coordinating appropriate corrective and preventive actions for environmental incidents.  
• Liaise with relevant Government agencies including Environmental Incident Reporting and any Environmental non-conformances. |
| **Environmental Officer** | • Maintain an awareness of environmental issues and actively promote environmental understanding across the MCCM workforce.  
• Assist in the control, review and revision of documents, forms and records.  
• Assist in the preparation of any scheduled EMS reporting and Environmental Incident Investigations / reporting as required  
• Co-ordination of environmental monitoring and measurement. |
<table>
<thead>
<tr>
<th>Role</th>
<th>Responsibility</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>• Evaluation of compliance with legal environmental requirements and other statutory approvals relevant to the EMS.</td>
</tr>
<tr>
<td></td>
<td>• Advise on appropriate co-ordination of corrective and preventive actions for environmental incidents.</td>
</tr>
<tr>
<td></td>
<td>• Maintenance of the pollution incident response procedure and management of testing the procedure.</td>
</tr>
<tr>
<td></td>
<td>• Commitment to implementing the Environmental Policy and promoting continual environmental improvement at MCCM.</td>
</tr>
<tr>
<td>Training Team</td>
<td>• Maintain the Training Competencies Records for each MCCM employee and Contractor.</td>
</tr>
<tr>
<td></td>
<td>• Maintain an awareness of environmental issues and actively promote environmental understanding across the MCCM workforce.</td>
</tr>
<tr>
<td>Employees and Contractors</td>
<td>• Conduct all activities in compliance with the applicable legislation, approvals, the WHC requirements, the MCC Policies and associated health, safety and environment management systems</td>
</tr>
<tr>
<td></td>
<td>• Immediately bring to the attention of their Supervisor/Manager all Environmental incidents &amp; complaints at soon as practicable</td>
</tr>
<tr>
<td></td>
<td>• Maintain an awareness of environmental issues and report any possible non-conformances to their supervisor/manager.</td>
</tr>
</tbody>
</table>

Figure 3
MCCM Management Organisational Structure
4.3 Training and Competencies

MCC will implement a training program to promote general environmental awareness and an understanding of individual responsibility. All contractors and personnel will undergo a generic induction level of training as a prerequisite to commencing work on site. The training program will aim to maintain an awareness of environmental issues and actively promote environmental understanding across the MCCM workforce.

In addition to the induction course, environmental awareness and understanding will be maintained through additional training determined on an as need basis to help refresh environmental awareness and notify MCCM personnel of any new operational practices/requirements.

4.4 Communication and Consultation

4.4.1 Internal Communication

Information about the organisation’s Environmental Management System will be communicated internally among all levels and functions of the MCCM. The aim of the communication program will be to maintain and foster good working relations between operational departments and personnel. Relevant operational departments and personnel will be notified of any proposed changes to operations, environmental risks and required environmental remedial works. Environmental performance and any environmental issues will be reported to personnel and contractors using the following methods:

- Environmental training and awareness during the induction program;
- Updates using briefing notes or at Toolbox talk sessions as required;
- EMS is available on the WHC internal server for ease of access and use by MCCM personnel;
- Provision of the EPL monthly monitoring on the WHC website; and
- Internal reports / memos / presentations / notice boards prepared by the Environment department as required.

4.4.2 External Communication

- WHC will implement external communication avenues to ensure up to date information on MCCM activities, management systems and environmental performance are readily available to the public. The WHC website will include up to date copies of:
  - Environmental Assessment documents in support of the approval;
  - All current statutory approvals;
  - Approved strategies, plans and programs required under the conditions of the approval;
  - A comprehensive summary of the monitoring results, which have been reported in accordance with the various plans and programs approved under the conditions of the approval;
  - A complaints register;
  - Minutes of CCC meetings;
  - Any independent environmental audit, and MCC’s response to the recommendations;
  - Blast schedule notifications;
• Any road closures as a result of the MCC’s activities;
• Any consultation materials released to the community (newsletters, fact sheets, etc);
• The last five Annual Reviews of the environmental performance of the mine submitted to DP&E and other regulatory agencies;
• Daily weather forecasts for the coming week;
• Proposed operational response to these weather forecasts;
• Real-time noise and air quality monitoring data (subject to any necessary caveats);
• Any operational responses that were taken in response to the noise and air quality monitoring data; and
• Any other information required by the DP&E or other regulatory agencies.

Other methods of external communication will include; advertisements, the 24-hour Community Hotline: 1800 628 537 (1800 MAULES) and a provision on the WHC website which allows for community feedback.

### 4.4.2.1 Community Consultative Committee

MCCM has established a MCCM Community Consultative Committee (CCC) in accordance with Schedule 5, Condition 7 of PA 10_0138.

The CCC acts as an advisory body to help raise any MCCM related issues, address community concerns and monitor the performance and compliance with the approval. Meetings are held on a basis determined to be appropriate by the CCC. Currently, CCC meetings are held approximately every three months.

CCC meeting minutes are made available to the public on the WHC website.

### 4.4.2.2 Community Complaints

MCC will continue to maintain a community contact line (Phone number 1800 MAULES, 1800 628 537) for members of the public to lodge complaints and raise concerns associated with MCCM operations.

The objective of the hotline will be to enable the community to raise concerns with the operation of the Project, possible environmental impacts, complaints, or to seek further information on environmental aspects.

The hotline will be the principle method for recording any community complaints and issues, however correspondence will also be accepted and promoted using any appropriate medium, including the WHC website, fax, e-mail or letter.

All complaints received will be recorded and lodged in the Complaints Register. The details of each complaint and any response will be documented in the complaints register and will be uploaded to the WHC website and reported in the relevant Annual Review.

### 4.4.3 Dispute Resolution

In the event that any complainant does not consider MCC’s response or reactions adequately address their concerns, the following process may be adopted.
1. If possible, a meeting will be convened with the General Manager and/or MCCM representative to seek a resolution on the matter;

2. Where required, MCC will undertake reasonable additional measures to effectively resolve the issue and satisfy all parties involved;

3. The complainant will be provided with a response from MCC detailing the outcomes of the complaint investigation if requested. If requested, the General Manager and/or Environmental Superintendent will convene a follow-up meeting with the complainant.

4. If the complainant believes the matter remains unresolved and no further agreement can be reached as to additional measures to be undertaken, then they may refer the matter to the Secretary of DP&E (the Secretary) consistent with the Project Approval.

5.0 MONITORING, REPORTING & CORRECTIVE ACTIONS

The environmental monitoring, corrective actions and auditing procedures have been developed in order to monitor environmental performance and promote continuous review and improvement in accordance with the relevant regulatory requirements.

5.1 Environmental Monitoring Program

MCC have developed an extensive environmental monitoring program within and surrounding the MCCM operation in accordance with approvals.

Various monitoring programs for specific environmental impacts are detailed in the relevant EMP’s. Further detail on environmental monitoring and management for specific environmental issues is included in the management plans required by the approval (see Section 3.3).

<table>
<thead>
<tr>
<th>Table 5</th>
<th>MCCM Environmental Monitoring Network</th>
</tr>
</thead>
<tbody>
<tr>
<td>Aspect</td>
<td>Mechanism</td>
</tr>
<tr>
<td>Meteorological</td>
<td>Automatic Weather Station (AWS)</td>
</tr>
<tr>
<td>Ambient Air Quality</td>
<td>Depositional Dust Gauges (DDG)</td>
</tr>
<tr>
<td>High Volume Air Sampler</td>
<td>Therribri Road (HVAS 1)</td>
</tr>
<tr>
<td>Air Quality - Continuous Real Time Monitoring</td>
<td>Tapered Element Oscillating Microbalance (TEOM)</td>
</tr>
<tr>
<td>Blasting</td>
<td>Vibration &amp; Blast Overpressure</td>
</tr>
</tbody>
</table>
### Aspect | Mechanism | Monitoring Location | Parameters Monitored | Frequency
--- | --- | --- | --- | ---
Noise | Visual Assessment of dust & NOx fume | Locations are subject to blast location. | NOx | During Blasting
| Video recordings of blasts | | | Visible Dust |

**Noise**
- **Mechanism**: Attended Noise Monitoring Surveys
- **Monitoring Location**: 6 Locations:
  - North (NM 1)
  - North West (NM 2)
  - Southwest (NM 3)
  - North West (NM 4)
  - North East (NM 5)
  - North West (NM 6)
- **Parameters Monitored**:
  - Mining LAeq (15 minute)
  - LA1
- **Frequency**: Per EPL20221

**Real-time Noise**
- **Mechanism**: Unattended Noise loggers
- **Monitoring Location**: Five locations:
  - North (RT1)
  - North West and West (RT2)
  - South West (RT3)
  - North (RT4)
  - North East (RT5)
- **Parameters Monitored**:
  - Omnidirectional low pass and relevant frequencies
  - Meteorological conditions
- **Frequency**: Continuous

**Surface Water**
- **Mechanism**: Sample Collection
- **Monitoring Location**: Seventeen Locations:
  - Maules Creek (SW1 & SW2)
  - Namoi River (SW5, SW6, SW7 & SW8)
  - Back Creek (SW4, SW3, SW10 & SW9)
  - Clean discharge point (SW11)
  - MWD
  - RWD & Sed. Dams
  - Sediment dam overflows
  - Mine void water (including emplacement seepage)
- **Parameters Monitored**: Various depending on frequency. In general parameters include:
  - pH
  - EC
  - TSS
  - TDS
  - Turbidity
  - Major Anions
  - Major Cations
  - Alkalinity
  - Metals
  - Total Nitrogen
  - Total Phosphorus
- **Frequency**: Sediment dams – monthly and daily during discharge
  - Pit water seepage emplacement
  - SW - monthly

**Automatic water level logger**
- **Monitoring Location**: Four Locations:
  - Namoi River SW5
  - Namoi River SW8
  - Back Creek SW4
  - Back Creek SW9
- **Parameters Monitored**: Flow Volume
- **Frequency**: Continuous

**Groundwater**
- **Mechanism**: Sample Collection
- **Monitoring Location**: Various Locations:
  - MCCM existing Monitoring Bores
  - MCCM existing VWP
  - NOW registered Bore
  - Replacement Bores/VWPs
- **Parameters Monitored**:
  - Water quality
    - Major Cations and anions
    - Nutrients & metals
    - Depth
    - Pressure
- **Frequency**: Pressure - Continuous
  - Depth - Monthly
  - Quality – 6 monthly

**Flora and Fauna**
- **Mechanism**: Various approved methods
- **Monitoring Location**: Offset properties and pre clearing
- **Parameters Monitored**: Species population distribution density
- **Frequency**: Seasonally

**Aboriginal Archaeology**
- **Mechanism**: Ground inspection
- **Monitoring Location**: During clearing activities & annual inspections
- **Parameters Monitored**: Artefacts, sensitive areas
- **Frequency**: Annually

---

*Monitoring points and parameters may be subject to change as required. There will be periods of non-operation due to technicalities, calibration and routine & non-routine maintenance.*

MCC will ensure that all monitoring and measurement equipment is calibrated and appropriately maintained when conducting monitoring and measurements as prescribed by PA 10_0138. The Environmental Department is also responsible for recording and maintaining accurate documentation of all parameters recorded as part of the environmental monitoring undertaken for the MCCM.
5.2 Scheduled Reporting

MCC has committed to an extensive environmental monitoring reporting and publication schedule. The aim of externally communicating the environmental monitoring results is to maintain and foster transparency of the MCCM environmental practices while promoting continued improvement.

5.2.1 Annual Review

MCC will submit an Annual Review by the 31st of March each year for the previous calendar year. The Annual Review will be prepared in accordance with the NSW Government (2015) Annual Review Guideline; Post-approval requirements for State Significant Mining Development (or latest version) to address the reporting requirements outlined in Schedule 5, Condition 4 of PA 10_0138 and in individual MCCM management plans. The Annual Review consolidates government regulated environmental reporting requirements and will be sent to the required government departments and councils.

5.2.2 Daily Website updates for Real time Air Quality and Noise recordings

MCC updates and publishes the daily recordings of real time air quality and noise impacts from mining on the WHC website.

5.2.3 Monthly Summary

MCC prepares a monthly environmental monitoring summary in alignment with the requirements of the applicable EPL 20221. The summary report is published on the WHC website.

5.2.1 Complaints Register

MCC maintains a summary of community complaints received in relation to MCCM activities. As required under the approval, the community complaints register is updated on a monthly basis and is published on the WHC website.

5.2.2 Quarterly Summary

A summary report of Environmental Monitoring Results is prepared for the CCC on a quarterly basis. The quarterly monitoring report and CCC meeting minutes are published on the WHC website.

5.2.3 EPL Annual Return

In accordance with the requirements of EPL 20221 MCC submits an annual report to the EPA (currently required to be submitted by the 1 July for the preceding twelve month period beginning on the 1st May). The summary report includes:

- A statement of compliance against the conditions of EPL 20221; and
- Monitoring and complaints summary for the EPL 20221 reporting period.

5.2.4 Independent Environmental Audit

In accordance with the requirements of Schedule 5, Condition 10 of the approval, MCC will commission and pay the full cost of an Independent Environmental Audit (IEA) to review the environmental performance of the MCCM and/or any strategy, plan or program required under PA 10_0138. The first IEA was commissioned by the end of June 2015 and submitted to the DP&E within three months of
commissioning, together with the MCC response to the IEA recommendations. An IEA will be undertaken every three years thereafter unless otherwise directed by the Secretary.

The IEA Report and MCC Response to Audit Recommendations will be published on the WHC website.

5.3 Corrective Actions
The MCC Environmental Department will be responsible for evaluating the appropriate response if an environmental incident is identified.

5.3.1 Response Procedure
Should an environmental incident occur, MCC will action an appropriate response:

1. Initiate the Pollution Incident Response Management Plan (PIRMP) where required and take measures to "control, contain and clean-up".
2. Immediately inform the Supervisor of any incidents. The Supervisor or Operations Manager will inform the Environmental Department of any environmental incidents.
3. If there is “an immediate threat to human health or property” an Emergency Response will be required. The potentially affected landholder, tenant or lessee will be notified about the incident immediately and informed as to any appropriate actions.
4. The supervisor will initiate any additional containment/control of the incident and coordinate required clean-up activities. The supervisor will continue to liaise with the Environmental Department to determine any relevant authorities that may need to be notified.
5. The Environmental Department will record any Environmental Incidents in an electronic incident register including any actions undertaken.
6. If the Environmental Department determines the incident is notifiable (i.e. caused or threatens to cause material harm to the environment), or for other incidents associated with the Project not causing or threatening to cause material harm to the environment, in consultation with the Group Environmental Manager will notify the relevant agencies immediately after becoming aware of the incident.
7. Within 7 days of the incident occurring the MCC Environmental Department in consultation with the Group Environmental Manager will provide required reports to the relevant agencies relating to the cause, response and mitigation measures enacted to manage the pollution incident.
8. Following an incident report to the relevant agencies MCC will take preventative actions and review any applicable management plans.

5.4 Emergency response
MCC have developed a PIRMP as part of the requirements of EPL 20221 and the POEO Act. The PIRMP provides emergency procedures for environmental incidents. Should an emergency occur the aim of any emergency procedure is to take immediate action to minimise environmental harm and to mitigate the environmental impact, followed by corrective action to avoid a recurrence.

If a pollution incident occurs, all necessary action should be taken to minimise the size and any adverse effects of the release. In the case of an environmental incident if there is a risk of material harm to the environment or an immediate threat to human health or property, prior to any other action, MCC must notify the affected residence, Fire and Rescue NSW, NSW Police and NSW Ambulance Service if the
incident represents an immediate threat to human health and/or property - phone 000. The other response and regulatory agencies must still be contacted after that to satisfy notification obligations.

MCC will regularly review and, where necessary, revise its emergency preparedness and response procedures. Following an emergency incident, these procedures will be carefully reviewed to ensure the response is practical and appropriate in practice.

5.5 External Notification Procedure

Under Part 5.7 of the POEO Act and in accordance with the requirements of PA 10_0138 Schedule 5, Condition 8 and EPL 20221 R2, "any incident that has caused, or threatens to cause, material harm to the environment…" the MCC Environmental department in consultation with the Group Environmental Manager will:

- Notify any relevant regulatory authorities immediately; and
- Provide a detailed report on the incident, and such further reports as may be requested within 7 days of the date on which the incident occurred.

Material harm to the environment is defined in section 147 of the POEO Act to include:

147 Meaning of material harm to the environment

(1) For the purposes of this Part:

(a) harm to the environment is material if:

(i) it involves actual or potential harm to the health or safety of human beings or to ecosystems that is not trivial, or

(ii) it results in actual or potential loss or property damage of an amount, or amounts in aggregate, exceeding $10,000 (or such other amount as is prescribed by the regulations), and

(b) loss includes the reasonable costs and expenses that would be incurred in taking all reasonable and practicable measures to prevent, mitigate or make good harm to the environment.

(2) For the purposes of this Part, it does not matter that harm to the environment is caused only in the premises where the pollution incident occurs.

5.5.1 Environmental Non-Conformance

An environmental non-conformance is identified if one or more of the following has occurred:

- Failure to comply with legislative requirements;
- Failure to comply with the PA 10_0138, including Schedule 5 Condition 2 and operational criteria;
- Failure to comply with EPL 20221 requirements;
- Failure to comply with reasonable directions from regulatory agencies;
- Failure to comply with management plans or procedures;
- Repeated environmental incidents of similar nature; and
- Failure to comply with the MCCM Environmental Policy.

Where relevant, an incident report is required be submitted to the Secretary and relevant regulatory agencies within 7 days of the incident. As a result of incident reporting, regulators may provide specific direction as to the required remediation measures to be undertaken.
6.0 REVIEW AND IMPROVEMENT

6.1 Review

In accordance with Schedule 5, Condition 5 of the approval, all management plans, programs and strategies will be reviewed and if necessary revised within 3 months of the Annual Review, notifiable incident report or audit (required under Schedule 5 Condition 8) or modification to PA 10_0138 Conditions.

Additionally, this EMS may be reviewed and revised in accordance with a requirement issued by the Director General under Schedule 2 Condition 4 of the approval.

Should this review identify any requirement to change the EMS, this document will be updated in accordance with the approval. Any changes required to the EMS following the management review will be submitted to DP&E for approval.

6.2 Document control

All EMS documentation will be subject to a review and revision process to ensure guidelines and internal policies managing environmental aspects meet any legislative requirements and remain specific to MCCM.

6.3 Continuous Improvement

MCC will investigate ways to improve environmental performance of MCCM over time. This will be achieved through:

- Stakeholder feedback and recommendations;
- Reporting on environmental performance annually in the AR and associated measures proposed to be implemented to improve performance; and
- Implementation maintenance and management of any EMS documentation and continuous improvement.
## 7.0 DEFINITIONS

<table>
<thead>
<tr>
<th>Abbreviation</th>
<th>Description</th>
</tr>
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<tbody>
<tr>
<td>MCC</td>
<td>Maules Creek Coal, A joint venture between Aston Coal 2 Pty Ltd (75%), ICRA MC (15%) and J-Power Australia Pty Limited (10%).</td>
</tr>
<tr>
<td>AACHMP</td>
<td>Aboriginal Archaeological Cultural Heritage Management Plan</td>
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<td>AEMR</td>
<td>Annual Environmental Management Report</td>
</tr>
<tr>
<td>AQGHGMP</td>
<td>Air Quality and Greenhouse Gas Management Plan</td>
</tr>
<tr>
<td>AR</td>
<td>Annual Review, previously the Annual Environmental Management Report (AEMR)</td>
</tr>
<tr>
<td>ARTC</td>
<td>Australian Rail Track Corporation</td>
</tr>
<tr>
<td>Aston Coal 2 Pty Limited</td>
<td>A wholly owned subsidiary of Whitehaven Coal Limited</td>
</tr>
<tr>
<td>AWS</td>
<td>Automatic Weather Station</td>
</tr>
<tr>
<td>CCC</td>
<td>Community Consultative Committee</td>
</tr>
<tr>
<td>CHPP</td>
<td>Coal Handling and Preparation Plant</td>
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<tr>
<td>DoE</td>
<td>Commonwealth Department of the Environment</td>
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<td>DP&amp;E</td>
<td>NSW Department of Planning and Environment</td>
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<tr>
<td>EA</td>
<td>Environmental Assessment</td>
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<tr>
<td>EMS</td>
<td>Environmental Management Strategy</td>
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<tr>
<td>EPA</td>
<td>NSW Environment Protection Authority</td>
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<tr>
<td>EP&amp;A Act</td>
<td><em>Environmental Planning and Assessment Act 1979</em></td>
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<td>EPL</td>
<td>Environment Protection Licence</td>
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<td>Hectare</td>
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<td>LGA</td>
<td>Local Government Area</td>
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<td>MCC</td>
<td>Maules Creek Coal Pty Limited</td>
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<tr>
<td>MCCM</td>
<td>Maules Creek Coal Mine</td>
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<tr>
<td>MOP</td>
<td>Mining Operations Plan</td>
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<tr>
<td>POEO Act</td>
<td><em>Protection of the Environment Operations Act 1997</em></td>
</tr>
<tr>
<td>PA</td>
<td>Project Approval under Part 3A of the EP&amp;A Act</td>
</tr>
<tr>
<td>PIRMP</td>
<td>Pollution Incident Response Management Plan</td>
</tr>
<tr>
<td>The approval</td>
<td>PA 10_0138 (as modified) granted for Maules Creek Coal Mine activities</td>
</tr>
<tr>
<td>WAL</td>
<td>Water Access Licence</td>
</tr>
<tr>
<td>Whitehaven, WHC</td>
<td>Whitehaven Coal Limited</td>
</tr>
</tbody>
</table>
8.0 REFERENCES

- NSW DP&E (2014) Project Approval 10_0138 (Modifications 1-3).
APPENDIX A - WHC Health Safety, Environment & Communities Policy

Whitehaven Coal intends to conduct business in a way that maintains a safe and healthy workplace for its workers, visitors and the surrounding community, and protects the environmental, community and cultural heritage values of the area throughout all stages of exploration, development, operation, closure and associated activities.

Whitehaven Coal aims to:
- Achieve zero workplace injuries and illnesses.
- Achieve zero environmental incidents.
- Maintain mutually beneficial relationships with the communities which host our operators.

Whitehaven Coal will strive to achieve these goals by:
- Considering health, safety, environment and community (HSEC) matters when planning and undertaking work activities.
- Consulting and communicating HSEC matters in a fair and effective manner.
- Having processes in place for identifying and eliminating or minimising HSEC risks and impacts and sharing and applying learnings in a timely manner.
- Working to continuously improve HSEC performance.
- Providing an effective injury management and return to work program for workers.
- Complying with applicable HSEC legal and other requirements.
- Providing workers with necessary HSEC information, instruction, training and supervision to enable effective performance of their work.
- Utilising HSEC resources and processes to implement and maintain the requirements of this Policy and associated management systems.

Responsibilities of Workers:
- Workers have a responsibility to comply with applicable legislation, this policy and associated management systems. No work is to be undertaken without a clear understanding of a safe method that minimises the risk of injury or illness, plant or equipment damage, environmental, community or cultural harm.
- Workers must present for work in a fit and healthy state, take reasonable care for their own health and safety and have an obligation to take reasonable care for the health and safety of others.
- Workers must report any workplace incidents or injuries to their supervisors in a timely manner.
- Workers must also comply with any reasonable instruction given by Whitehaven Coal.

This policy applies to all workers and visitors at sites managed by Whitehaven Coal and its subsidiaries. Disciplinary action may be taken for a breach of this policy or associated management systems.

Date: 15/3/2017

Paul Flynn
Managing Director & CEO