

**MAULES CREEK COAL MINE
2022 Community Complaints Register**

Date received	Method	Category	Nature of Complaint	MCCM Response
11/01/2022	Email	Blast	Complaint received from Local resident relating to vibration following a blast at MCCM.	MCC reviewed the monitoring data from a location in close proximity to complainant, this indicated compliance with blasting conditions. This information was provided to the resident. All information was also supplied to the EPA for their records.
22/02/2022	Phone	Bus	Complaint received from a community member relating to the park-up location of employees transport bus.	MCC reviewed the location and the bus location was moved.
24/10/2022	Phone	Helicopters	Complaint received from a community member relating to the landing area for helicopters during flooding event in Boggabri..	MCC reviewed the location and the helicopter muster location was moved.
22/11/2022	Phone	Driving	Complaint received from a community member relating to the inappropriate driving of a WHC contractor.	MCC has followed up with the contractor and advised of expectations.