



Coal Handling and Preparation Plant (CHPP)
2016 Complaints Register

| # | Method | Date/Time of Complaint | Nature of Complaint | Investigation | Action Taken / Follow-up |
|---|--|------------------------|--|---|--|
| 1 | Meeting with Whitehaven Community Manager and CHPP Manager | 26/05/2016 8:45am | Complaint in relation to coal fines on haul route, in particular on the Kamlaroi Highway in front of complainant's property. | Gunnedah Shire Council (GSC) was re-engaged to street-sweep the access road and Kamlaroi Highway and will continue to do so three times a week. GSC has also been engaged to clean the road sides and guideposts. | Complainant contacted to advise of actions taken or to be taken. |