



Whitehaven Coal Mining Pty Ltd – Canyon Coal Mine
2006 Complaints Register

| Method | Date/Time of Complaint | Nature of Complaint | Investigation | Action Taken / Follow-up |
|--|--|--|---|--------------------------------------|
| Phone call to Whitehaven complaints line | 21 st November 2006 2:00pm | Outside line markings on Blue Vale Road have faded and require repainting. | Line markings did require repainting which was carried out soon after the complaint was made. | Lines repainted following complaint. |